

Town of Radisson

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July 2020 Newsletter

Council: Mayor Leona Bennett Ph: 306 202 6844 ~ Deputy Mayor Marion Fehr-Stead Ph: 306 827 7445 ~ Councilor Darren Harris Ph: 306 827 7437 ~ Councilor Kirk Maxwell Ph: 306 827 7722 ~ Councilor Robin Baker Ph: 306 827 7770 ~ Councilor Peter Reddekopp Ph: 1 639 471 3778

Staff – Acting Administrator Chris Donaldson ~ Mentoring Administrator Brenda Lockhart ~ Office Assistant Leanne Foster ~ Maintenance Foreman – Kevin Hepburn ~ Maintenance Assistant – Colin Armstrong

CHANGE TO OFFICE HOURS

Effective June 22, 2020 the following hours will be in effect until further notice.

Mon-Wed 9 am – 4pm by appointment only

Thurs-Fri. Currently Closed to the Public

CHANGES FOR CIBC CUSTOMERS

We are making preparations to close our CIBC account. We ask that if you are currently paying your Town bills through a CIBC account that you look into an alternative way to make your payments to us, as once our account is closed, paying through CIBC will no longer be an option. This is a process that we anticipate to have completed by Sept. 30, 2020

PLEASE NOTE THE FOLLOWING CHANGE TO THE UTILITY BILLING THAT IS NOW IN EFFECT:

- Please Note there will be the following change on the utility billing, starting in July. Council has implemented an infrastructure fee, approved by Saskatchewan Municipal Board, on your quarterly utility bill. These funds will be held in reserves and utilized specifically for maintenance and upgrades to our water and sewer systems. The increase is \$10 per month or \$30 per quarterly billing

PET REGISTRATION IS NOW OVER DUE!

All pet owners had until February 1, 2020 to register their pets. The cost is \$25.00 per pet or \$10.00 with proof of spay or neuter. Fines for late payment are \$10.00 per pet after March 1st, 2020



Town Employees will be humanely trapping and rehoming any cats at large that do not have a collar & registration tags for Town of Radisson.

SPRING IS HERE!

To help Maintenance Staff with grading streets and water line repair, Council asks that all residents remove their waste and recycle carts off the street after pick up.

WATER TREATMENT PLANT MAINTENANCE/ REPAIRS

To date we have replaced the greensands and cleaned the reservoirs in the Water Treatment Plant. Unfortunately, after this work was completed, we had a power outage at the well and then the phone lines went down to the well after that. Both of these issues resulted in extra chemical being pumped into our distribution centre, which resulted in higher turbidity. We flushed hydrants to help get rid of this turbid water faster. We apologize for the length of the PDWA but these were issues that we didn't expect to happen. We are working hard at getting our turbidity levels down to get off the PDWA. All results have come back negative for bacteria. The only reason we are still on a PDWA is because the turbidity is higher than acceptable levels.

We thank everyone for their patience while we continue to work through this process.

The Town has hired 2 Summer Students to help with grass cutting and other general maintenance around town.

Ag. Society Annual Fair cancelled this Year

The Ag. Society will not be holding its' Annual Fair this year due to the COVID-19 restrictions. We hope that everything gets back to "Normal" and we can hold our Annual Fair again next year.

Pool to Remain Closed this Season

The Radisson Rec Board wants to recognize how important the pool is to Radisson families and especially the children.

It is with heavy hearts that we are unable to open the pool this season due to the inability to meet the restrictions required to protect our families from COVID-19.

We encourage everybody to get out and be active this summer despite the pool being closed and we hope to be able to continue with the fall banquet in some fashion to bring the town back together literally and figuratively in solidarity.

Be safe.

***THE NEXT REGULAR COUNCIL MEETING IS
TUESDAY, JULY 21, 2020 AT 7PM***

FREQUENTLY ASKED QUESTIONS & ANSWERS

Q: With the office being closed, how do I pay my utility or tax bill?

A: We are still able to receive your payments if you mail a cheque or money order. You can pay online through an Affinity Credit Union Account. Payment by credit card over the phone (A 2.75% cost Recovery Fee applies). You can send an e-transfer to tradisson@sasktel.net. You can sign up for monthly withdrawals as well.

Q: How do I get on Monthly withdrawals?

A: Simply contact us by email at tradisson@sakstel.net and include a copy of your banking information, either a print out from your bank or a void cheque. You can also call us at the office 306-827-2218 for more information on how it works.

Q: Can I pay my utility bill or taxes monthly if I'm not on monthly debits?

A: Yes, you can make payments on your utility or tax bill at any time. Currently you can make your payment through the mail, online banking or e-transfer, or call in a credit card # (2.75% cost recovery fee applies)

Q: What is turbidity?

A: Turbidity is the cloudiness or haziness that is caused by microscopic particles in the water. For our water we have iron & manganese.

Q: Why is my water pink?

A: This is caused by extra potassium permanganate in the water caused by a plant upset. Which is usually caused by a power outage or loss of communication.

Q: Why is my water pressure low?

A: Water pressure can be affected at different times of the day due to a backwash being done at the Water Treatment Plant. Demand of water during peak times may also affect water pressure.

Q: How long is the PDWA going to last?

A: Unfortunately, this is not a question that can be answered with a definite date.

Q: I commented on the Towns' Facebook post and no one has gotten back to me, why not?

A: The Town Facebook page is for posting notices or updates to the community quickly. We do not monitor the page for comments. If you have any questions or concerns please contact the office staff.

Q: The street is full of holes, when is it going to be graded?

A: We try to grade the streets after it's rained. We ask that bins be removed from the street and vehicles be moved if possible.

Q: I would like a copy of the minutes and the annual financial statement, where can I get a copy?

A: This information can be found on our website, Radisson.ca

Q: My sewer is backing up in my basement, when can the town guys come fix it?

A: The Town does not look after sewer backups. You need to call a plumber to address the issue.