

Town of Radisson

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April 2020 Newsletter

Council: Mayor Leona Bennett Ph: 306 202 6844 ~ Deputy Mayor Marion Fehr-Stead Ph: 306 827 7745 ~ Councilor Darren Harris Ph: 306 827 7437 ~ Councilor Kirk Maxwell Ph: 306 827 7722 ~ Councilor Robin Baker Ph: 306 827 7770 ~ Councilor Peter Reddekopp Ph: 1 639 471 3778

Staff – Acting Administrator Chris Donaldson ~ Mentoring Administrator Brenda Lockhart ~ Office Assistant Leanne Foster ~ Maintenance Foreman – Kevin Hepburn ~ Maintenance Assistant – Colin Armstrong

CHANGE TO OFFICE HOURS

Effective March 18, 2020 the following hours will be in effect until further notice, due to Covid-19 precautions

Mon-Fri 9 am – 4pm office staff is in

Currently Closed to the Public daily

CHANGES FOR CIBC CUSTOMERS

We are making preparations to close our CIBC account. We ask that if you are currently paying your Town bills through a CIBC account that you look into an alternative way to make your payments to us, as once our account is closed, paying through CIBC will no longer be an option. This is a process that we anticipate to have completed by Sept. 30, 2020

WATER BILLING

PLEASE NOTE THE FOLLOWING CHANGES TO WATER BILLING THAT IS NOW IN EFFECT:

- Water bills are due in the month they are billed – Ex: Oct-Dec Bill – Sent January 9, 2020 is due by January 31, 2020
- Interest Penalty is now applied – unpaid account balances will be subject to 5% penalty at the end of each month until paid.
- Accounts in arrears after sixty-one (61) days of the billing date will have services discontinued. Reconnection will be done once account is cleared and a \$50.00 reconnection fee is paid
- Meters will be read twice a year – March and September. **Due to Covid-19 we will not read meters in March.**

PET REGISTRATION IS NOW OVER DUE!

All pet owners had until February 1, 2020 to register their pets. The cost is \$25.00 per pet or \$10.00 with proof of spay or neuter. Fines for late payment are \$10.00 per pet after March 1st, 2020



SPRING IS HERE!

To help Maintenance Staff with snow clearing or grading streets, Council asks that all residents ensure that they park off street whenever possible and refrain from clearing their sidewalks and driveways into the street. Also, removing your waste and recycle carts off the street immediately after pick up would be greatly appreciated



"I can't stand it when nature throws us an April Fools joke!"

WATER TREATMENT PLANT MAINTENANCE/ REPAIRS

The replacement of the Green sands filter media has now been completed. The pink coloration was due to extra potassium permanganate entering into the filters, that has since been rectified. The pink coloration to the water will disappear as the lines get purged. We still have some more repairs to do in the Water Treatment Plant over the next month.

We are still on a PDWA and will advise you when it has been lifted.

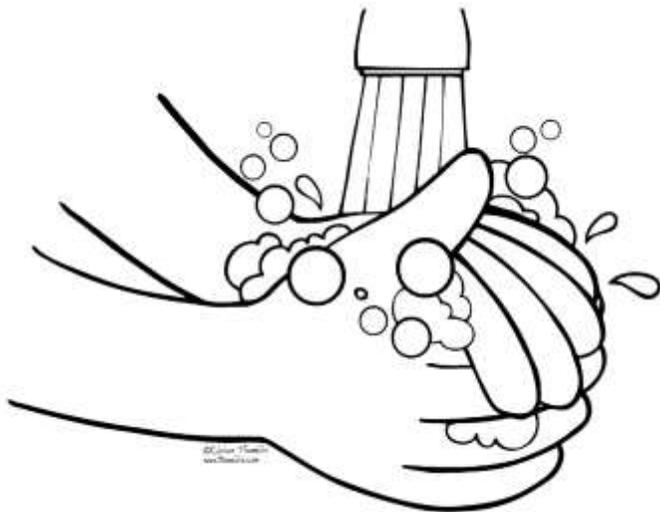
We thank everyone for their patience while we continue to work through this process.

THE NEXT REGULAR COUNCIL MEETING IS TUESDAY, APRIL 21, 2020 AT 7PM

COVID-19 PRECAUTIONS

- Sneeze & Cough into the bend of your arm
- Wash hands with soap & water for at least 20 seconds
- Wash hands often after touching surfaces and before eating or touching your face.
- Use an alcohol-based hand sanitizer if unable to wash your hands with soap and water
- Wear a mask if you are exhibiting symptoms or are looking after someone who is ill.
- Maintain a personal distance of about 6 feet from others
- Restrict personal contact with others i.e.: No hand-shakes, hugs, etc.
- Do not go out unless absolutely necessary
- Self monitor for symptoms if you have been out in public (take temp. 2-3 x day to monitor for fever)
- Self isolate (for 2 weeks) if you have been travelling or in contact with someone who travelled

Together we can slow or stop the spread of Covid-19



QUESTIONS & ANSWERS

Q: With the office being closed, how do I pay my utility or tax bill?

A: We are still able to receive your payments if you mail a cheque or money order. You can currently pay online through a CIBC* or Affinity Credit Union Account. Payment by credit card over the phone (A 2.75% cost Recovery Fee applies). You can send an e-transfer to tradisson@sasktel.net. You can sign up for monthly withdrawals as well.

Q: How do I get on Monthly withdrawals?

A: Simply contact us by email at tradisson@sakstel.net and include a copy of your banking information, either a print out from your bank or a void cheque. You can also call us at the office 306-827-2218 for more information on how it works.

Q: Can I pay my utility bill or taxes monthly if I'm not on monthly debits?

A: Yes, you can make payments on your utility or tax bill at any time. Currently you can make your payment through the mail, online banking or e-transfer, or call in a credit card # (2.75% cost recovery fee applies)

Q: What is turbidity?

A: Turbidity is the cloudiness or haziness that is caused by microscopic particles in the water. For our water we have iron & manganese.

Q: Why is my water pressure low?

A: Water pressure can be affected at different times of the day due to a backwash being done at the Water Treatment Plant. Demand of water during peak times may also affect water pressure.

Q: How long is the PDWA going to last?

A: We are working hard to finish with some of the maintenance and make small adjustments to the treatment chemicals if needed, to help reduce our turbidity levels. Unfortunately, this is not a question that can be answered with a definite date.